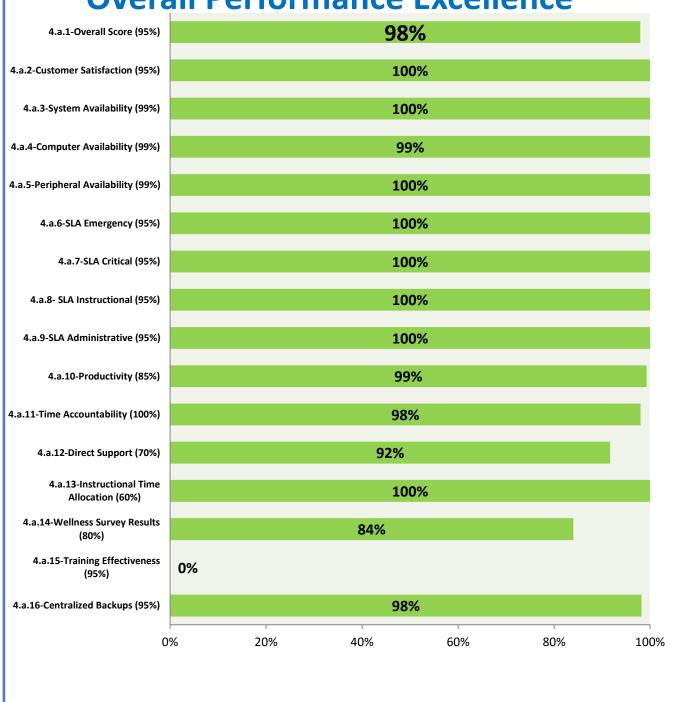
## **Technology Management Systems Performance Excellence Dashboard**

Week Ending: 12/16/2016

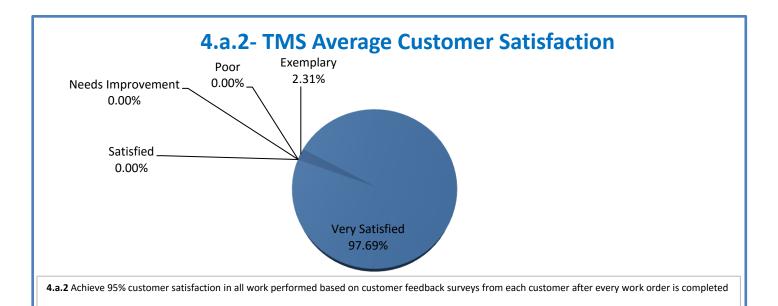
## 4.a.1 - TMS Scorecard for Overall Performance Excellence



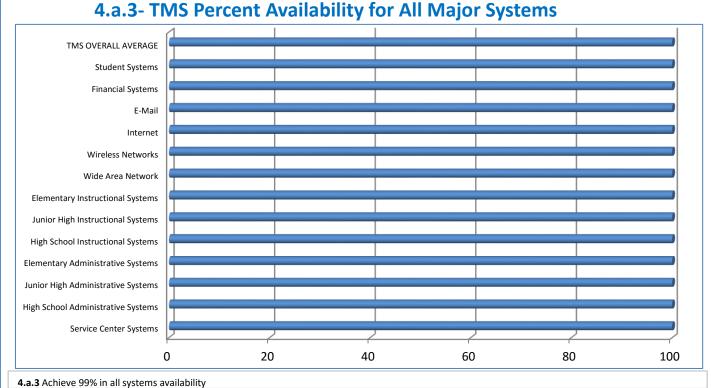
**<sup>4.</sup>a.1** Achieve an overall average of 95% in TMS' service areas based on the results of TMS' Key Performance Indicators (KPIs), as documented in strategies 2-16

 $<sup>\</sup>textbf{4.a.15} \ \textbf{Provide 95\% technology effectiveness results based on feedback surveys from trainings given.}$ 

**<sup>4.</sup>a.16** Achieve 95% centralized network backup success in all files stored on the district network.









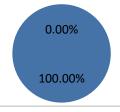
■ Total Computer Uptime ■ Computer Repair Time



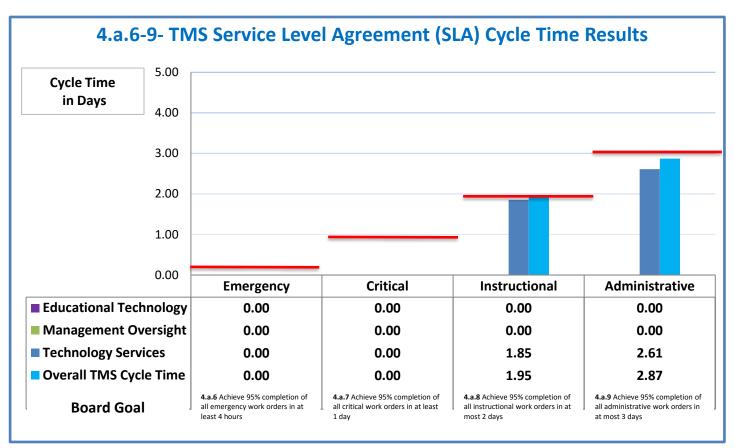
4.a.4 Achieve 99% in all computer availability

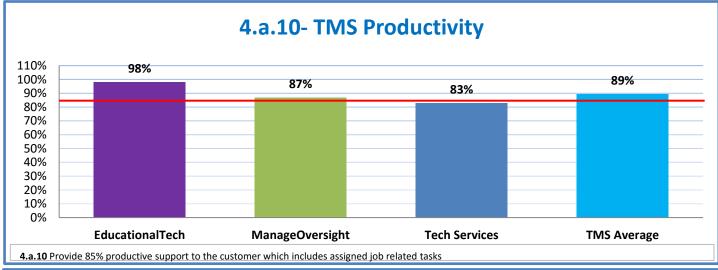
## 4.a.5- Overall Peripheral Availability

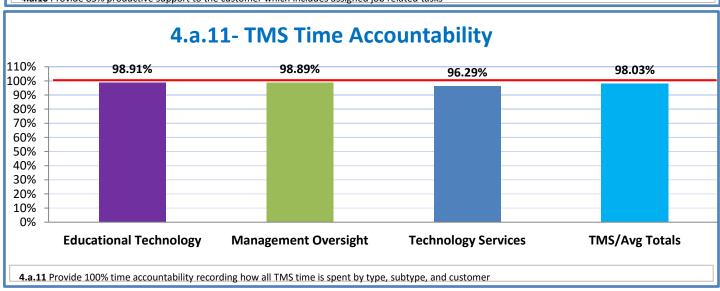
■ Total Peripheral Uptime ■ Peripheral Repair Time

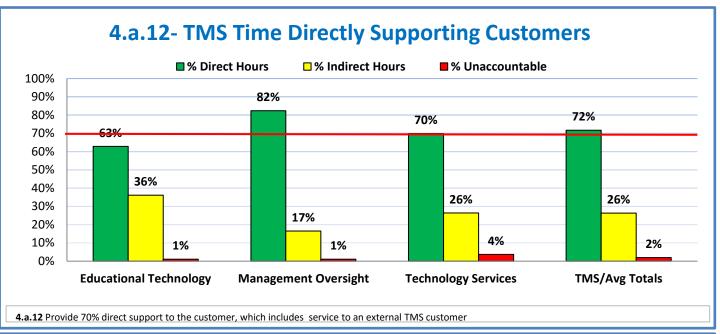


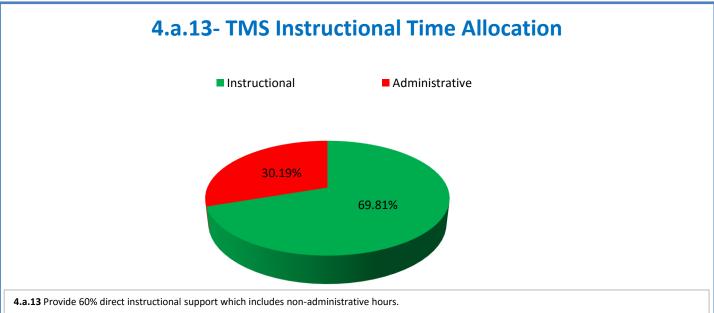
**4.a.5** Achieve 99% in all peripheral availability

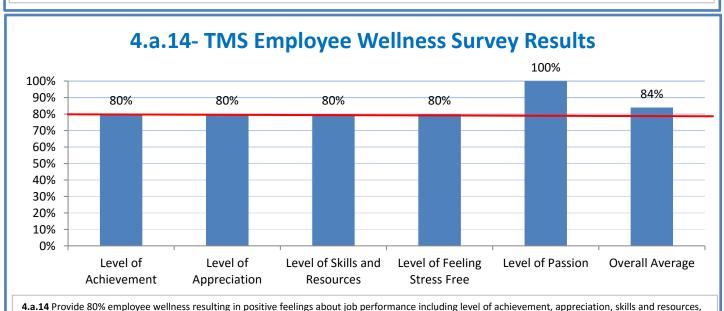










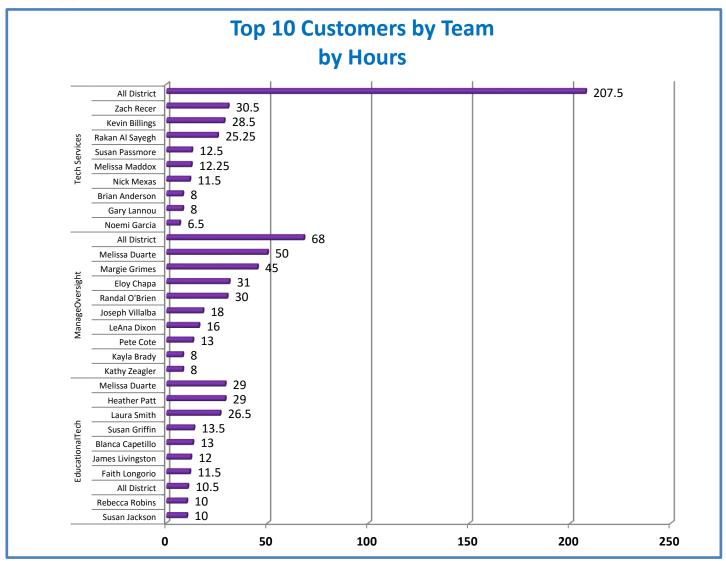


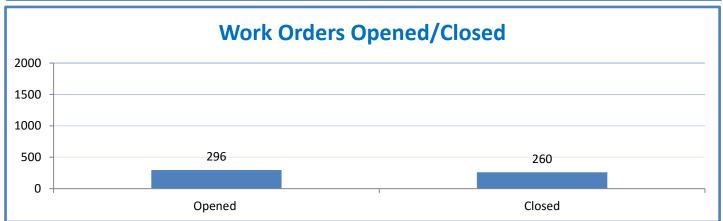
and overall feelings of being stress free.

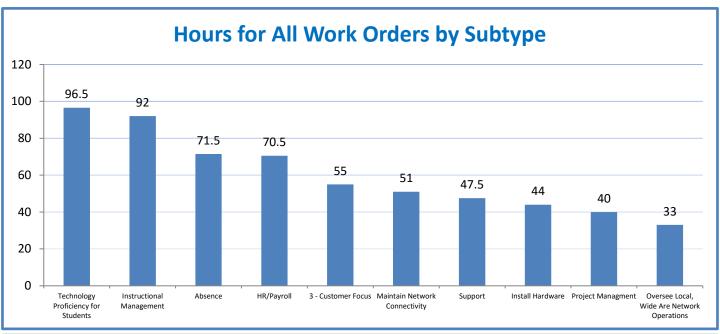


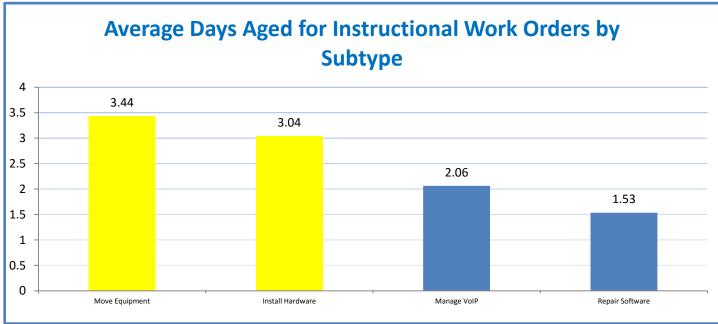
## Performance Excellence Dashboard Supplemental Information

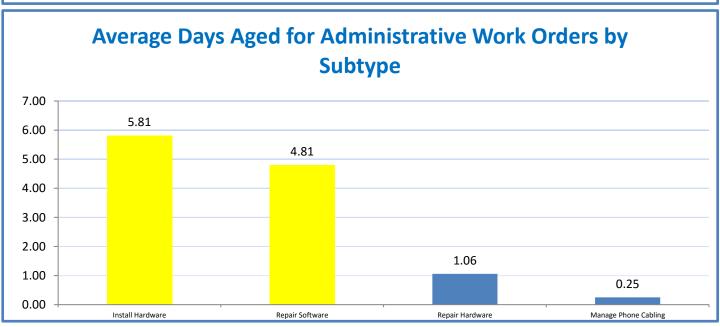
Week Ending: 12/16/2016

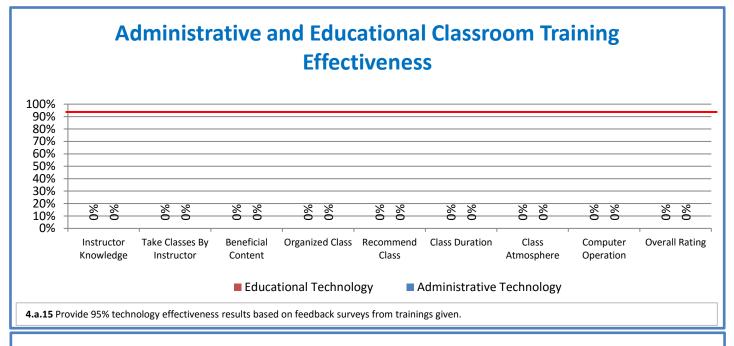




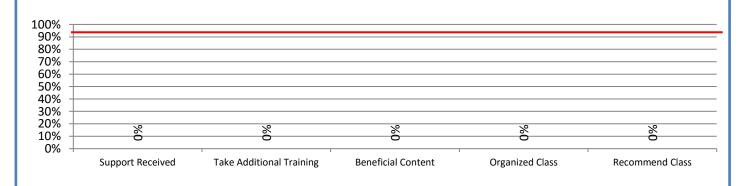












■ Administrative Technology Facilitated Training Effectiveness

4.a.15 Provide 95% technology effectiveness results based on feedback surveys from trainings given.