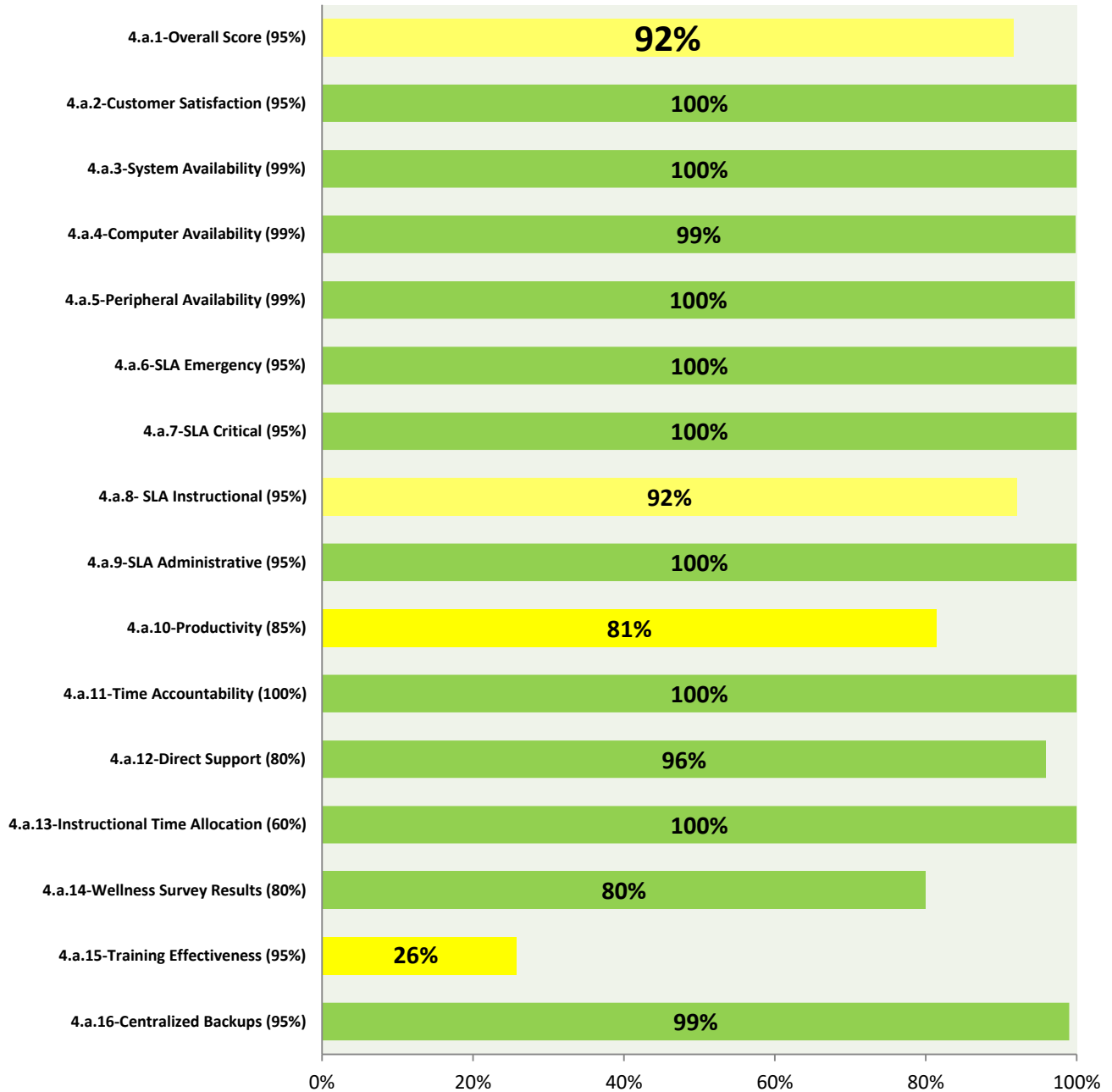


4.a.1 - TMS Scorecard for Overall Performance Excellence



4.a.1 Achieve an overall average of 95% in TMS' service areas based on the results of TMS' Key Performance Indicators (KPIs). **4.a.15** Provide at least 95% technology support via modeling and assisting in the classroom and professional development
4.a.16 Achieve 95% centralized network backup success in all files stored on the district network.